Logging in to U.S. Department of Education Websites

The Federal Government has transitioned to a new Single Sign-On (SSO) login and Multifactor Authentication (MFA) process that is centrally managed by the Login.gov service. With one username and password, you will be able to access multiple websites maintained by the Federal Government.

To use your reporting system, you will need:

A. an account in the reporting system related to your grant program, and
B. a username and password that you will create and maintain at Login.gov using the same email address linked to your account in the reporting system.

Quick Links

Do you have a reporting system account, but do not have a username and password at Login.gov?
Do you have both a system account and a Login.gov account and want to log in?
Do you need to create an account in this reporting system?
Still need further assistance?

Do you have (A) a reporting system account, but do not have (B) a username and password at Login.gov?

1. Go to the reporting system home page (e.g., gearup.ed.gov, hepis.ed.gov, etc.)
2. Click the “Login” button. You will be taken to a partner site called Login.gov.
3. Click the “Create Login.gov account” button.
4. Follow the prompts to create your Login.gov account. **You must use the same email address for Login.gov that you use in the reporting system. If the emails do not match, you WILL NOT be able to access your system.** Find detailed Login.gov instructions in the External Users Login.gov Guide.
5. Once your Login.gov account is set up, you will be able to log into your reporting system.
Do you have both (A) a system account and (B) a Login.gov account and want to log in?

1. Go to the system home page (e.g., iris.ed.gov, 21apr.ed.gov, etc.)
2. Click the “Login” button. You will be taken to a partner site called Login.gov.
3. Click the “Sign in with Login.gov” button and enter your username and password. Be sure to use the same email address that you use in the reporting system.

Do you need (A) to create an account in this reporting system?

“System” refers to the reporting website you want to access. A list of reporting systems is below. If you do not see yours, please reach out to your Program Specialist.

If you need to create an account in:

- GEAR UP: Click the New Account link on the home page.
- HEP IS: Click the New Account link on the home page.
- IRIS: Contact the IRIS Help Desk at iris@helpdesk.thetactilegroup.com.
- 21 APR: Contact the 21APR Help Desk at 21apr@helpdesk.thetactilegroup.com.
- TRIO: Contact the TRIO Help Desk at trio@helpdesk.thetactilegroup.com.

Still need further assistance?

If you need further assistance, reach out to your system’s Help Desk. Below are links to a list of reporting system Help Desk email addresses. If you do not see your system, reach out to your project contact.

- GEAR UP: gearup@helpdesk.thetactilegroup.com
- HEP IS: hepis@helpdesk.thetactilegroup.com
- IRIS: iris@helpdesk.thetactilegroup.com
- 21 APR: 21apr@helpdesk.thetactilegroup.com
- TRIO: trio@helpdesk.thetactilegroup.com